**BCH Help System**

**Release Notes 4.0**

# Objective

To inform the Help system’s user about the recent changes, enhancements and bug fixes that was made to the product.

# Scope

* **BCH Online Help System**
* **PDF versions** of Training Module 6 (MO06) in **English and Spanish** only.

# References

MO06en

MO06es

TM\_BCH\_Site\_map\_topics.xlsx version 4.0

Qualisys Software & Technologies services proposal “BCH Help System Update”, December 2009.

UN Contract 17002/26/10

# Definitions

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**Online Help:**

User assistance provided in a program or application that is typically accessed in a separate section of that application.

**Content- sensitive help:**

A software feature that offers assistance related to a specific web page that is currently open.

**BCH Central Portal Help:**

The BCH Central Portal *Context Sensitive HELP TOPIC* identifies UNIQUELY one screen control or component - e.g. a clickable question mark - that, when activated - e.g., clicked on - will cause the Help system to open and display a UNIQUE information unit."

One *Information Unit* maybe a combination of text and graphics, clearly identified inside a BCH Project TRAINING Module, by its Module Number, Chapter, Section and Paragraph.

This application is unidirectional. ***One topic corresponds to one information Unit.*** But one information unit can be pointed to by more than one topic.

Topics are identified in 2 ways: by a correlative number (of which the first digit indicates the language) used just to have a handy identifier for developing and coordination purposes, and the complete route of the underlying screen control (e.g., relative route to the BCH home page url).

# Content

## What’s new:

Released **Online Help System 4.0**.

**Management Centre section was created in Help System in English and Spanish**

* An updated version of a training module for the Management Centre of the BCH was created in English and Spanish languages.

Training Module 6: New document revision released: **Revision 3**.

Training Module 6 “Registering Information in the BCH Central Portal” was updated in **English and Spanish** according to the revamped version of the BCH Central Portal Management Centre. The document now offers a comprehensive and updated guide to the usage of the BCH Management Centre and how to manage information on the BCH by creating, editing, publishing and deleting records.

* A new section in the Online Help System of the BCH was created for the Management Centre and all the contents from Training Module 06 were imported into that section (English and Spanish languages)
  + Newly updated contents of Training Module 6 were integrated into the Help System.
  + Numerous topic entries were created from the module’s content according to different subjects addressed in the document, thus allowing for the creation of fully context sensitive help links in every web page of the BCH Management Centre. See attached site map topics spreadsheet (TM\_BCH\_Site\_map\_topics.xlsx version 4.0).
  + New PDF version of Training Module 6 was made available for download in the “Training Materials” section of the Online Help System in **English and Spanish**.
* The newly created section of the system was seamlessly integrated into the existing Online Help System of the BCH – English and Spanish languages.

**Help on Help**

* A **new “Help on Help” section** was created and integrated in the Online Help System both in English and Spanish.

**Several fixes and improvements were implemented**

* Fixed issue with “back” button in Internet Explorer: in previous versions, if the user was navigating the BCH and clicked the “help” button, he or she was directed to the help system, but if the browser’s “back” button was then clicked, the browser would not go back to the BCH. That issue has been resolved.
* BCH logo in the Online Help System is now a link to the BCH. The user is directed to the BCH in the same language that was being used in the Online Help System.
* Added text over the Quick Search box: “Quick Search in current topic”. This text aims to clarify that Quick Searches are only performed on the topic being displayed, unlike global searches, which are performed over all topics.
* Added text over the Index Search box to highlight the index search feature.
* Added a help icon for quick access to the Help on Help section.

## List of documents

**Released documents, in PDF format:**

* MO06En
* MO06Es

**Updated project management documents:**

* **DEV.REP.04 Training Material List.xls:** Name of Training Module 06 was updated to “Registering Information in the BCH Central Portal”.
* **DEV.REP.05: Training Materiral\_State.xls:**
  + Name of Training Module 06 was updated to “Registering Information in the BCH Central Portal”.
  + Training Module 06 stated was changed to “Updated” in English and Spanish, pointing out that pictures are in English only.
* **TM\_BCH\_MO\_State.xls:** MO06 state was updated do “done” in English and Spanish in all stages of help system integration (gather text, format text, integrate content, and publish).

## Help system (links)

**Help system main pages:**

[EN]: http://bch.cbd.int/help/topics/en/webframe.html

[ES]: http://bch.cbd.int/help/topics/en/webframe.html

**Main help topics on registering information in the BCH:**

[EN]: http://bch.cbd.int/help/topics/en/webframe.html?Registering\_Information2.html

[ES]: http://bch.cbd.int/help/topics/en/webframe.html?Registering\_Information2.html

**Help on help:**

[EN]: http://bch.cbd.int/help/topics/en/webframe.html?Help\_on\_Help.html

[ES]: http://bch.cbd.int/help/topics/en/webframe.html?Help\_on\_Help.html